

FLORAL REGULATIONS SUMMARY

At Mountain View Memorial Park, we believe that the natural beauty of flowers is a meaningful tribute to those laid to rest. To maintain the dignity and appearance of our gardens and mausoleum areas, we ask that decorations remain respectful, well-maintained, and appropriate. Please note that park personnel will remove floral arrangements that have wilted, faded, or become unsightly in order to preserve the serene environment. Items that do not comply with park guidelines or are deemed insensitive or inappropriate may be removed without prior notice, and Mountain View shall not be held responsible for items removed, missing or damaged. Thank you for your cooperation in ensuring Mountain View remains a dignified resting place for all.

CEMETERY SECTIONS

- Fresh cut flowers may be placed in ground level cemetery vases at the place of interment throughout the year.
- Potted plants are allowed only if they can be lifted with one hand. Do not place directly on the memorial as fertilizers and rust from wires and clips can cause discoloration for which Mountain View cannot be held responsible.
- Placement of artificial flowers (plastic, silk or wood), wreaths, large potted plants, baskets and flower boxes are permitted only between November 1st and March 1st (the non-mowing season) and on Easter, Mother's Day, Memorial Day, Father's Day and Armistice (or Veteran's Day). They will be removed within ten (10) days following those holidays.
- Distinctly Christmas arrangements may remain on the graves until they are removed on January 15th.
- Digging holes; planting flowers, shrubs or trees on a burial space; erecting fences or borders of any kind; or placement of glass jars, tin cans, rocks, wooden items, metal rods, pinwheels, solar lights, statuary, toys, stuffed animals, signage of any kind, food or beverage containers, and mylar balloons are not permitted at any time. (Some exceptions will be made for the Babyland and Willow gardens and for private estate areas, but removal will occur if items become unsightly, impede proper care and/or maintenance or are deemed a safety hazard.)
- National flags of 8"x12" maximum are approved and available at the office. Removal may occur during park maintenance.
- Funeral flowers are usually removed between 5-7 days after the burial.

MAUSOLEUM CRYPTS AND COLUMBARIUM NICHES

We encourage the use of fresh flowers in the outdoor mausoleum and niche areas and encourage artificial arrangements for indoor areas. Attention should be given to the following:

- Be extremely careful in selecting artificial flowers for outdoor use as some types contain dye in the flowers or ribbons. The dye may run and deface your crypt or niche front and possibly those below.
- Do not use arrangements that are too high or bulky for the crypt or niche vase. They can obscure the engraving and make the vase top heavy. This may cause the vase to tip over and scatter the flowers.
- Do not put sand, gravel, etc. in a crypt or niche vase to hold the flowers in place. Serious injuries can occur when heavily weighted vases fall. Styrofoam is suggested to hold flowers.
- Do not use wire to fasten arrangements to a vase. Wire rusts and can stain crypt and niche fronts.
- Glass or ceramic containers are not allowed in the mausoleum or niche areas. Breakage might cause an injury to someone.
- Do not apply tape or decals to crypt or niche fronts as they become unsightly and very difficult to remove.
- Items and flowers placed on mausoleum floors, community spaces or walkways will be removed if they are unsightly, encroach on adjoining crypts or niches, or impede proper care and maintenance as determined by the cemetery authority.

GENERAL REGULATIONS

- Park visiting hours are from 8:00 a.m. to 8:45 p.m. daily in summer. Winter hours are 8:00 a.m. to dusk.
- Our office is open 7 days a week from 8:30 a.m. to 5:00 p.m. for the convenience of families.
- Vehicles in the park shall observe a speed limit of 15 MPH.
- Parking shall only be on the roadway or in identified parking areas.
- Children shall be accompanied by an adult.
- Dogs and other pets are not allowed except when kept within an automobile or on a leash.

CUSTOMER SERVICE REQUESTS

We appreciate your care in helping us maintain the beauty and tranquility of Mountain View Memorial Park. If you notice a condition that needs attention, we welcome your request and will review each submission thoughtfully.

To report a concern, please visit our office to complete a *Special Customer Service Request* or submit a Cemetery Maintenance Request online. Each request is carefully reviewed, and while we strive to address concerns promptly, please allow a few weeks for processing. Not all requests can be fulfilled in full, as decisions consider park upkeep, regulations, and community needs.

