

FLORAL REGULATIONS SUMMARY

These regulations are designed to preserve the appearance and dignity of garden and mausoleum areas that mean so much to so many people. Grave, crypt and niche decorations should honor the deceased and they do not do this when they lack beauty, order and neatness. Please be aware that park personnel will remove arrangements that become wilted, faded or unsightly.

CEMETERY SECTIONS

- ♦ Fresh cut flowers may be placed in ground level cemetery vases at the place of interment throughout the year.
- ♦ Potted plants are allowed only if they can be lifted with one hand. Potted plants and other flower arrangements should not be placed on bronze or granite memorials because they may contain fertilizing elements as well as materials that may rust (wires, clips, etc.). Placement on the memorial could cause discoloration for which Mountain View cannot be held responsible.
- ♦ Placement of artificial flowers (plastic, silk or wood), wreaths, large potted plants, baskets and flower boxes are permitted only between November 1st and March 1st (the non-mowing season) and on Easter, Mother's Day, Memorial Day, Father's Day and Armistice (or Veteran's Day). They will be removed within ten (10) days following those holidays.
- ♦ Distinctly Christmas arrangements may remain on the graves until they are removed on January 15th.
- ♦ Digging holes; planting flowers, shrubs or trees on a burial space; or placement of glass jars, tin cans, rocks, wooden items, metal rods, food or beverage containers, and mylar balloons are not permitted at any time.
- ♦ Funeral flowers are usually removed between 5-7 days after the burial.

MAUSOLEUM CRYPTS AND COLUMBARIUM NICHES

We encourage the use of fresh flowers in the mausoleum and niche areas, although artificial arrangements may also be used. Attention should be given to the following:

- ♦ Be extremely careful in selecting artificial flowers as some types contain dye in the flowers or ribbons. The dye may run and deface your crypt or niche front and possibly those below.
- ♦ Do not use arrangements that are too high or bulky for the crypt or niche vase. They can obscure the engraving and make the vase top heavy. This may cause the vase to tip over and scatter the flowers.
- ♦ Do not put sand, gravel, etc. in a crypt or niche vase to hold the flowers in place. Serious injuries can occur when heavily weighted vases fall. Styrofoam is suggested to hold flowers.
- ♦ Do not use wire to fasten arrangements to a vase. Wire rusts and can stain crypt and niche fronts.
- ♦ Glass or ceramic containers are not allowed in the mausoleum or niche areas. Breakage might cause an injury to someone.
- ♦ Do not tape arrangements, flags, decals, etc. to a crypt or niche front. The tape and decals become unsightly and very difficult to remove.

GENERAL REGULATIONS

- ♦ Visiting hours are from 8:00 a.m. to 8:45 p.m. daily in summer. Winter hours are 8:00 a.m. to dusk.
- ♦ Our office is open 7 days a week from 8:00 a.m. to 9:00 p.m. for the convenience of families.
- ♦ Vehicles in the park shall observe a speed limit of 15 MPH.
- ♦ Parking shall only be on the roadway or in identified parking areas.
- ♦ Dogs and other pets are not allowed except when kept within an automobile or on a leash.

TO FILE CUSTOMER SERVICE REQUESTS

Whenever you have a request, please feel free to come into the office and fill out our "Special Customer Service Request" form. Occasionally, you may discover a particular condition or problem that management is not yet aware of, and we appreciate your willingness to bring it to our attention. With your help in filling out our form, we can determine the exact nature of the situation and take corrective action if possible. Please note:

- ♦ Mountain View gives individual attention to each request as it is made. Due to our normal work load, we must ask for your patience as it may be a few weeks before your request can be answered.
- ♦ You will receive a reply explaining the action taken within a few weeks of making the request.
- ♦ In certain instances, we may be unable to fulfill your request in its entirety; but we assure you that each request will be thoroughly examined and considered before any decision is made.

We know that you will agree that the LIVING BEAUTY of nature is the finest tribute we can pay to your loved ones laid to rest in our care. To keep the park beautiful and in good taste at all times, we respectfully request your cooperation in understanding and adhering to the above regulations.

Thank you,

David J. Salove, General Manager

